

## RENDCOMB COLLEGE

### **i-Clean training module helps deliver top marks and a morale boost for staff at Rendcomb College**

Situated in over 200 acres of beautiful Cotswold countryside, Rendcomb College is an HMC independent, co-educational, boarding and day school for 3- 18 year olds, providing a stimulating, challenging and exciting all-round education, as well as a first class environment for academic achievement.

The College consists of a large mansion built in 1865 with its additional wing constructed in 1963. The Stable Block is now the centre of Science, Maths, Languages, ICT and Geography and, after major alterations, the Old Rectory building became a junior house. September, 1967 saw the opening of a new Arts block, built in Cotswold stone. Sports pitches, tennis courts and an open air swimming pool are situated in the ten acres of surrounding parkland. The ongoing, daily task of cleaning and maintaining the variety of 19th and 20th century buildings that make up this magnificent seat of learning, presents its challenges for the 20 staff who work here. Accessibility can be difficult in the main house and the structures added during the sixties have their own specific needs.

The success of Rendcomb College relies on its ability to attract fee paying students throughout the year, as well as during school holidays and seamless cleaning service provision is critical. An Efficiency Review of the school's facilities and cleaning services carried out by i-Clean highlighted the need for formal staff training in health and safety, as well as equipment and chemicals competence.



Rendcomb College

Having an enviable reputation for excellence in education, it was recognized that cleaning service delivery at Rendcomb should reflect this also.

i-Clean's module 4 was delivered to 20 staff on site at Rendcomb College, providing individuals with a real practical and solution based approach;

"Some good ideas have been presented by i-Clean that make the job better and happier for me" said one employee; "They spoke my language, I understand them and it really helped. The i-Clean training module presented the ability of identifying problem areas quickly and accurately, always providing ways of solving them" claimed another.

As indicated by comments above, the training was well received, everyone offered positive feedback on learning outcomes with great synergy created among the group.

"Training was delivered in a friendly professional manner, and this was actively embraced by staff with significant interaction by Rendcomb College's cleaning personnel" said Mr. Mark Naylor, Commercial Manager, at Rendcomb College. He added "Key points from i-Clean's training programme were retained and acted upon which has led to greater job satisfaction, increased morale, and a general feeling by staff that they are supported rather than merely providing a service in the shadows".

i-Clean will be carrying out further audits at Rendcomb College to benchmark service delivery and ensure that the improved standards achieved through recent training are fully embedded and maintained.

Since its introduction in August 2005, the i-Clean® Cleaning Management System has attracted interest from a variety of organisations in the public, commercial, manufacturing and service sectors. It is the only Cleaning Management System to have been approved by the British Institute of Cleaning Science.