

LONDON SOUTH BANK UNIVERSITY

LSBU engage benchmark review to ensure maximum value for money from tender



CHALLENGE

London South Bank University (LSBU) was embarking on the process of finding a new contractor, and wished to better understand its current waste and recycling rates and opportunities for improvement and innovation.

SOLUTION

i-Clean Systems were engaged to undertake a benchmark review of services across the Campus and Halls of Residence. This involved identifying all waste streams, investigating clearance schedules, storage and portering systems, end of life solutions, costs, data collection and reporting, along with a measurement of recycling levels.

The report of findings presented accurate data to drive change along with strategies, recommendations and initiatives to help embed further improvements. These included trials to increase organic and food waste collection, and identification of opportunities to engage with the circular economy and the third sector. The project also discovered a number of over charges by third party suppliers which were subsequently reimbursed to the University.

Following completion of the project, i-Clean were retained by LSBU to write the recycling and waste element of the soft services tender that followed.

RESULT

Using the data and information collected from the review, i-Clean were able to incorporate radical and innovative solutions into the tender likely to yield savings in excess of 20% of the annual budget for recycling and waste across the facility.

"i-Clean's knowledge and hands on approach helped us really understand our waste and recycling flows and costs across the campus. This knowledge was incorporated into our new tender document to ensure potential contractors understood our expectations."

Paul Crossley, Sustainability Projects Lead, London South Bank University

ABOUT LONDON SOUTH BANK UNIVERSITY

LSBU is one of London's largest and oldest universities.

Rated silver in the Government's teaching excellence framework for personalised learning and supporting graduates into employment, the university also features in the Guardian's top 100 universities, two international league tables and has been shortlisted for the 2017 Green Gown Awards in three separate categories for best practice sustainability-related activity.

ABOUT US

i-Clean provide independent best practice benchmarking of cleaning, recycling and waste services to organisations in all sectors, helping clients improve standards, reduce costs and ensure best value for money.

i-Clean has demonstrable experience throughout the spectrum of education, having worked with independent and state schools to further and higher educational institutions.

CONTACT US

t: 01684 580 680

e: efficiency@sitemark.co.uk

w: www.sitemark.co.uk