

## CASE STUDY

# GLOUCESTER QUAYS

## Vibrant lifestyle centre shops around for recycling success validation

Set in the heart of Gloucester's historic docks, with iconic warehouse views and stunning waterside spaces, Gloucester Quays is a unique shopping, dining and leisure destination. With over 50 top brand outlet stores, waterfront bars and restaurants and a multi-screen cinema.



### THE CHALLENGE

Gloucester Quays required independent affirmation that they had strong recycling and waste processes and help to step them up the recycling and waste hierarchy

### THE SOLUTION

Gloucester Quays selected our independent benchmarking review for its thorough process, data corroboration and expert advice

### THE RESULT

- ✓ Confirmation that segregation compliance is positive and that waste stream solutions are in place and well managed
- ✓ Analysis confirmed that the average cost per tonne material removal rates are among the lowest in the country and retail sector
- ✓ It was established that achievable spend reductions of 20% are available through easy to adopt solutions
- ✓ Confidence given that a robust tender process will be successful and advice as to which streams to include
- ✓ Proven methods were provided to help embed recycling, to further engagement with the circular economy, and to turn more waste into an asset

*"We take pride in our waste management at Gloucester Quays and are constantly striving to improve our recycling and end of life solutions. Our work with Sitemark has given us a lot of new ideas and direction to help us become even more sustainable"*

Laura Hepple - Operations Manager

### ABOUT US

Sitemark provides independent best practice benchmarking of facilities management services to all sectors, helping clients improve standards, reduce costs and ensure best value for money. We have demonstrable experience in the private, public and voluntary sectors.



t: 01684 580 680 e: [efficiency@sitemark.co.uk](mailto:efficiency@sitemark.co.uk) w: [www.sitemark.co.uk](http://www.sitemark.co.uk)

To provide revolutionary thinking to facilities management & people's work environments, so that organisations achieve excellence

Sitemark and the Sitemark logo are registered trademarks of Sitemark Ltd © Copyright 2021 ©