

# GASSCO AS UK

## COVID-19 focused review keeps essential keyworkers cooking on gas



The Gassco receiving terminal at Easington near Hull is situated on the eastern side of the Spurn peninsula and is the point where gas from the Norwegian continental shelf reaches the UK for processing and distribution to providers, keeping millions of Britain's gas consumers supplied and warm

### THE CHALLENGE

As an essential service the management team wanted to be confident that their keyworkers were being kept as safe as possible by concentrating on cleanliness levels

### THE SOLUTION

As experts in bringing innovation to FM services our newly developed hygiene focused review was the antidote to this coronavirus cleaning conundrum

### THE RESULT

- ✓ Inspection of the cleaning regimen identified areas of weakness that needed improvement to minimise risks associated with coronavirus
- ✓ Swab tests provided evidence of the cleaning effectiveness and capacity was increased by re-evaluating requirements
- ✓ Working collaboratively with the service provider helped it change the on-site systems and processes
- ✓ The suite of health and safety documents, visual management and training were realigned to the new hygiene demands
- ✓ Development of a upgraded audit provided a consistent method of measuring the standards against the KPIs with a focus on COVID-19
- ✓ Gassco was supported to monitor the hygiene levels via swab testing allowing them to demonstrate minimised risk to their keyworkers

*"Sitemark listened to our concerns, were flexible with their services and engaged with our service provider to help them improve hygiene levels, giving us the confidence that all coronavirus related risks are minimised as much as reasonably possible"*

Catherine Botterill – Business Services Manager

### ABOUT US

Sitemark provides independent best practice benchmarking of facilities management services to all sectors, helping clients improve standards, reduce costs and ensure best value for money. We have demonstrable experience in the private, public and voluntary sectors



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