

CASE STUDY

FX PLUS

Adopting a sustainable approach to recycling and waste in their facilities



FX Plus wanted to review their current provision to understand how they could make their recycling and waste processes even more sustainable.

FX Plus are the service delivery partner of the University of Exeter and Falmouth University supporting 7,877 students and staff. Sustainability is a main priority for FX Plus and a theme that runs through all their departments and day to day work across campus. As part of the University of Exeter and Falmouth University declaring a climate and ecological emergency in 2019, FX Plus's services and operations are key to achieving their goals and objectives.

THE CHALLENGE

For FX Plus sustainability is a key priority which is engrained in all facets of their activities. Across the facilities there are a range of recycling and waste processes where evaluating for best practice was a priority. On hearing of the Sitemark solution FX Plus were keen to see if the benchmarking review could help the facility take its next steps on its recycling and waste journey.

THE SOLUTION

Sitemark's independent review provided a pre-determined process which could be relied upon to outline the benefits of the existing provision as well as advise on areas where change and improvement could be undertaken. Through the benchmarking FX Plus could confirm it had identified some excellent opportunities.

THE RESULT

- ✓ Sitemark provided an extensive list of supportive change and Management opportunities, ideas, and strategies through the benchmarking review process
- ✓ Sitemark identified that within its market and regional sectors the rates currently being paid by FX Plus on an average basis whilst not the lowest are at the lower end of prevailing charging regimes.
- ✓ Options for different collection methods and schedules were highlighted to help increase utilisation of current infrastructure and maximise cost efficiency.
- ✓ Sitemark identified clear cut opportunities to offset waste stream values against costs to around 24% of the annual budget.
- ✓ Identification of high value commodity materials which should be utilised to increase engagement with the circular economy and promote waste as an asset mentality.
- ✓ Highlighted key waste streams such as coffee cups & mattresses which need addressing and solutions adapted. Ensuring best practice end of life solutions and cost efficiency.
- ✓ Sitemark engaged in discussions to help FX Plus understand their legislative and compliance obligations across waste and educational processes.

ABOUT US

Sitemark provides independent best practice benchmarking of facilities management services to all sectors, helping clients improve standards, reduce costs and ensure best value for money. We have demonstrable experience in the private, public and voluntary sectors.



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To provide revolutionary thinking to facilities management & people's work environments, so that organisations achieve excellence

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