CASE STUDY



BSix College makes a good cleaning arrangement better – guided by i-Clean Systems and with positive contributions from the contractor

A sixth form college in London is obtaining significantly better value from its cleaning contract, whose price remains some £100,000 annually, and is fully honouring its claim to provide 'state-of-the-art' facilities, having increased the efficiency of the work done through a review using the i-CleanTM Cleaning Management System.



Initially the contractor – Rainham, Essex-based Ketray Contract Cleaning – was concerned that the exercise, involving an external consultant, may not pay enough attention to the particular challenges of cleaning the busy and complex BSix College campus.

"The consultant from i-Clean Systems approached the contractor with tact," recalls the premises manager, Bob Herring, who led the college's cleaning review. "Lively exchanges led to a productive sharing of ideas about equipment and methods as benchmarking results – related to the objective standards published by the British Institute of Cleaning Science – were produced by i-Clean."

Courtesy of BSixCollege

The college's principal, Ken Warman, decided that any cost savings identified in the exercise should be re-invested in the form of improved cleaning service.

"Now, we have more cleaning done in the holiday periods, for the same money by the same contractor, and a more efficient working during term, using better methods and equipment," Mr Herring continues. "The service gain amounts to some 15% of the contract price: that is, £15,000 worth over a year.

"More than that, expert attention has been paid to health & safety aspects, including ensuring that the college always has full safety data for the cleaning contract. We can demonstrate 'due diligence' concerning the work done on the site.

"Six-weekly review meetings with the contractor are helping us to sustain best value."

BSix, a comprehensive sixth form college in Hackney, east London, is dedicated to providing the best possible education to 16- to 18-year-olds across a broad range of academic and vocational courses. It aims to motivate young people to stay in education after 16, helping them to nurture their aspirations, study hard and achieve their potential.

The college boasts excellent teaching and state-of-the-art facilities, purpose-built in 2002 to support academic and vocational courses, as well as the leisure and personal needs of the students.

Since its introduction by Malvern, Worcestershire-based i-Clean Systems Ltd in August 2005, the i-Clean™ Cleaning Management System has attracted interest from a variety of public, commercial, manufacturing and service sectors, with education and healthcare particularly well represented. It is the first cleaning management system to be approved by the British Institute of Cleaning Science.

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